

Foster Care Charity

The Client






Foster Care Charity



40 Users

Key Outcomes

-  Swift Recovery and Restoration of Operations
-  Enhanced Efficiency and Operational Outputs
-  Empowerment and Focus on Mission

Introduction

When disaster strikes in the world of IT, it's not just about the technology; it's about the people and missions that depend on them. This was the case for a charity dedicated to supporting foster care that had faced a critical server failure that threatened their essential working activities.

The Challenge

The charity reached out after their server's hard drive failed without any redundancy measures in place to keep the lights on in the event of a failure. With a team of 40 staff relying on the IT system to do their work, this was a critical threat that had brought their operations to a grinding halt.

The Solution

We promptly assisted the charity by replacing their non-repairable server, manually configuring all users and systems, and setting up a new active directory domain. We conducted forensic data recovery on the old server and migrated their email system to a hybrid cloud solution for faster and more reliable access. Within five days, we restored all systems, data, and users, ensuring the charity could resume its services. Our focus on reliability, security, and scalability ensured their operations were not only restored but also improved. The enhanced connectivity and server infrastructure led to increased efficiency and peace of mind for the charity, allowing them to concentrate on their mission.

To Conclude

We're delighted and proud to have supported this charity to continue driving their important mission and to make a greater impact with their technology. Quality technology solutions not only ensure security and sustainability, they also empower organisations to leave their mark on the world, something our team loves enabling our clients to achieve.



"We have been using 1Office for the last 3 years for our complete IT infrastructure within our business. We have been very impressed with their approach to solving IT issues and the speed to which they get the work complete. This has had a very positive effect on our daily operations!"

-Andrew Renwick